

ORIGINAL

Great West Services, Ltd.
Telephone Services Tariff
Arizona

APPROVED FOR FILING
DECISION #: 61746

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Great West Services, Ltd.
Telephone Services Tariff ■ Arizona

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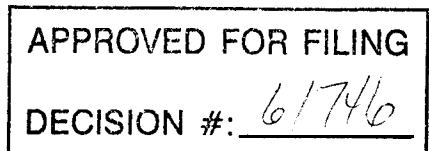
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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS

Great West Services Ltd. (the Company) is a privately owned local service provider incorporated under the laws of the State of Colorado. Great West Services Ltd. provides telecommunications services in the areas certified to it which include service to two (2) Arizona counties: Pima and Maricopa. Great West Services Ltd.'s authority to serve this area is granted in its Service Provider Certificate of Authority as determined by the Arizona Corporation Commission (the Commission). Great West Services Ltd. maintains an office of operations at 2425 E. Camelback, Suite 1010, Phoenix, Arizona 85016.

The Company provides one-party service throughout its service area. The following exchanges are included in the Company's Telephone Services Tariff:

Exchange
Phoenix
Tucson

All rules, regulations and rates of the Company apply to the above exchanges unless otherwise specifically noted in this tariff.

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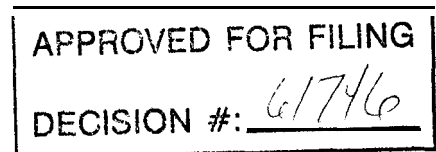
II. APPLICATION OF RATES

The rates and charges listed in this Section apply to Local Exchange Service provided by the Company in its certificated service area as specified by the Company's Service Provider Certificate of Operating Authority application approved and on file with the Arizona Corporation Commission.

The local exchange service rates and charges specified in this Section are for Basic Local Exchange Service and facilities only. Rates and charges for ancillary services and facilities not specified in this Section are presented in other sections of this tariff.

Unless otherwise specified, the rates and charges quoted in this Section are for a minimum contract period of one month. These rates and charges are payable in advance and provide unlimited flat rate calling within the exchange area.

Local access trunks may be required for local access connections terminating in, or for use with some types of customer-provided equipment.



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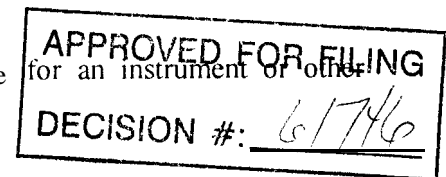
LOCAL EXCHANGE SERVICE

HI. LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates (1)

	<u>Monthly Rate (2)</u>
1 -Party Service	\$23.95
Additional Line	\$17.95

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) Rates include Touch Tone Service.



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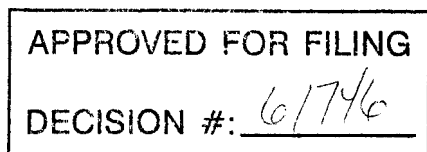
LOCAL EXCHANGE SERVICE

HI. LOCAL EXCHANGE SERVICE RATES AND CHARGES (Continued)

B. Business Monthly Local Exchange Access Line Rates (1)

	<u>Monthly Rate (2)</u>
I-Party Service	\$26.95
Additional Line	\$26.95
PBX Trunk	\$41.95
Multi-Line Hunting	\$31.95
I-Party Measured	\$18.95
Hotel/Motel Measured Trunk	\$26.95

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) Rates include Touch Tone Service.



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LOCAL EXCHANGE SERVICE

IV. RESIDENTIAL PACKAGE DISCOUNTS (1) (2)

Each package listed below consists of various individual features offered on an individual basis throughout this tariff. The Company offers a package discount to customers who elect to subscribe to these services in a specific package. The specific credit for package subscription is indicated below.

A. Basic Package

Local Exchange Access Line
Touch Tone
Call Waiting/Cancel Call Waiting
Call Forwarding
Three-Way Calling
Speed Dial (30 Numbers)

\$5.95 Discount

B. In Touch Package

Local Exchange Access Line
Touch Tone
Call Waiting/Cancel Call Waiting
Call Forwarding
Three-Way Calling
Speed Dial (30 Numbers)
Wake-Up Service
Caller ID
Voice Mail

\$10.85 Discount

- (1) Individual features listed in each discount package can also be purchased separately. Applicable rates for individual features are set forth in Section 4 of this tariff.
- (2) Special Discounted Installation Charge for any package is \$69.95.

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Iv. RESIDENTIAL PACKAGE DISCOUNTS (Continued) (1) (2)

C. Super Communicator Package

Two Local Exchange Access Lines (including Touch Tone on both lines)

Features on one line:
Call Waiting/Cancel Call Waiting
Call Forwarding
Three-Way Calling
Speed Dial (30 Numbers)
Caller ID
Voice Mail
Wake-Up Service
Auto Redial

\$15.80 Discount

D. Roommate Saver Package

Two Local Exchange Access Lines (including Touch Tone on both lines)

Features on both lines:
Call Waiting/Cancel Call Waiting
Call Forwarding
Three-Way Calling
Speed Dial (30 Numbers)
Voice Mail
Wake-Up Service

\$15.80 Discount

- (1) Individual features listed in each discount package can also be purchased separately. Applicable rates for individual features are set forth in Section 4 of this tariff.
- (2) Special Discounted Installation Charge for any package is \$69.95

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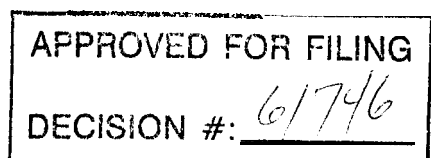
LOCAL EXCHANGE SERVICE

V. EXCHANGE AREA MAPS

Exchange area maps are available upon request at the local Great West Services Ltd.
Business Office.

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SERVICE CHARGES

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SERVICE CHARGES

I. GENERAL

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Company. Service Charges apply in addition to installation and construction charges incurred because of unusual costs encountered in the provision of service.

A. Categories of Service Charges

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

1. Service Order Charge - a charge for work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Order Charge is applicable per access line or channel.
2. Central Office Access Charge - a charge for work associated with the connection of the line extending from the serving central office to the customer's premises. It includes, but is not limited to, establishing or changing central office connections, cable cross connections, line transfers, connecting to a terminal or building terminal, or moving the drop wire or protector block.

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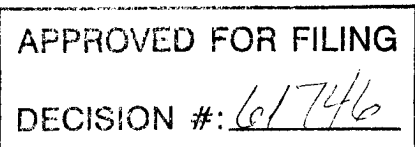
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SERVICE CHARGES

I. GENERAL (Continued)

B. Rules

1. All registered terminal equipment and systems and inside wire may be directly connected to the telecommunications network as specified in, or authorized by, the Registration Program in Part 68 of the Federal Communications Commission's (FCC) Regulations.
2. Customer Premises Inside Wire
 - a. The customer has the option of providing the inside wire and standard jacks on his premises, or contracting with a vendor qualified to provide the service.
 - b. Customer premises inside wire, standard jacks, and equipment provided by the customer or his agent must be in accordance with the standards of the National Electric Code, the National Electric Safety Codes, Part 68 of the FCC Regulations, the equipment manufacturers and other applicable codes. The customer will hold the Company harmless from any and all liability, claims, or damage suits arising out of the customer's provision or maintenance of inside wire.
3. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.
4. The service charges described in this tariff are not applicable for:
 - a. normal maintenance and repair of the Company's equipment and service; and
 - b. connection of telephone sets or other terminal equipment when no line connection or central office access work is required.



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II. APPLICATION OF CHARGES

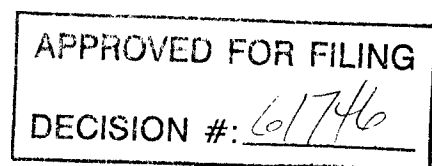
A. Service Order Charges

1. Primary Service Order Charge is applicable for:
 - a. a request to establish an account for initial connection of service. An account is each service for which a separate access line is established;
 - b. reconnecting existing service without change and a trip to the customer's premises is not required (1);
 - c. Vacation Service or to change the telephone number to which suspended service calls are referred, per request, per due date, per account;
 - d. a transfer of contract where there is a change of name and address;
 - e. changing telephone number for customer convenience;
 - f. changing class or grade of service and calling scope per request, per due date, per account;
 - g. work that is required at the customer's premises per request, per due date, per account; and
 - h. arranging the connection of or change to customer provided equipment per request, per due date, per account.

- (1) If there is a number change, a Central Office Access Charge per line is applicable. If there is a break in the continuity of service, a Primary Service Ordering Charge and a Central Office Access Charge per line are applicable. Also a Trip Charge will be applicable if performed.

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SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

A. Service Order Charges (Continued)

2. Transfer of Service Charge is applicable for:

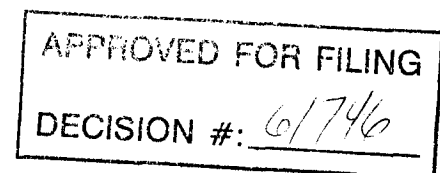
- a. additions, moves and changes of lines in the same building or in different buildings on the same premises.

B. Central Office Access Charge

- 1. The Central Office Access Charge is applicable for work in the central office and for work done in providing or rearranging the drop wire or outdoor circuit between the serving central office and the customer's premises on the Company's side of the demarcation point. The Central Office Access Charge will apply for:
 - a. connection or reconnection of local exchange access lines, local private lines, and detached access lines;
 - b. a move of a customer's portable structure containing telephone service;
 - c. a move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location;
 - d. connecting each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customer's same premises;
 - e. rearrangements of each single span of underground entrance facilities;
 - f. Vacation Service where only 50% of the Central Office Access Charge is applicable;
 - g. changing grade of service or calling scope, per line; and
 - h. changing telephone number for customer convenience.

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SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

B. Central Office Access Charge (Continued)

2. One Central Office Access Charge is applicable for:
 - a. each line connection or restoration and for each telephone number changed at the customer's request, including changes in number to provide trunk hunting. No charge is applicable for a number change initiated by the Company;
 - b. changing a Pay Telephone Service line to a business line or a business line to a Pay Telephone Service line.
3. When two or more segments of a local private line or detached access line are bridged in the central office, one Central Office Access Charge will apply for each line.
4. The Central Office Access Charge does not apply:
 - a. when service and facilities are assumed prior to discontinuance of service and without lapse in service;
 - b. in the case of change in responsibility for service;
 - c. when changes in service and facilities are initiated by the Company; and
 - d. when an access line is changed from rotary service to pushbutton service.

C. Trip Charge

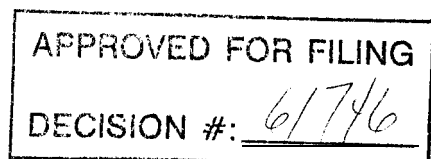
When it is necessary to travel to the customer's premises, a Trip Charge is applicable. One Trip Charge is applicable per customer request, per due date, per premises. When more than one trip to the customer's premises is necessary for Company reasons, only one Trip Charge is applicable.

D. Termination Charge

When a customer cancels an order for service prior to the establishment of service, a termination charge may be applicable. The Termination Charge shall equal the costs incurred by the Company in designing, engineering, ordering and providing the service less disposal value.

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SERVICE CHARGES

II. APPLICATION OF CHARGES (Continued)

E. Maintenance Service Charge

In those instances where service difficulty or trouble results from the customer-provided or maintained inside wire, jacks and/or equipment which are not in accordance with the technical standards for such inside wire and jacks, the customer is responsible for the payment of a Maintenance Service Charge.

F. Returned Check Charge

A charge will be made for each returned check or moneys not honored by a bank or depository.

G. Install Wiring Charge

When a customer requests the Company to install wiring, the customer will be responsible for the Install Wiring Charge.

H. Institutional Program for Premises Wiring Charge

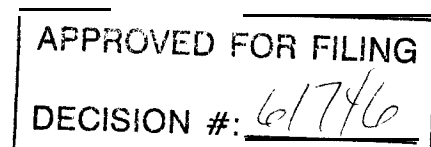
The customer who provides the Premises Wiring of Communications Systems subject to Part 68 of the FCC's Regulations pursuant to Section 68.215 of Chapter I of Title 47 of that code of Federal Regulations shall be responsible for the payment of an Institutional Program for Premises Wiring Charge for activities performed by Company employees at the customer's premises pursuant to subsections (f), (g), and/or (h) of the Section 68.215, when the premises wiring in question has failed acceptance tests monitored by, or participated in by the Company, pursuant to Section 68.215, and/or has been revealed to be not in conformance with the information provided in the related affidavit which was provided pursuant to Section 68.215, and/or has resulted in a harm to the network.

I. PIC Change Charge

A customer's initial Primary Interexchange Carrier (PIC) request, made prior to implementation or within six months after implementation of intraLATA equal access, shall be made at no charge. Thereafter, the Company will charge the customer \$5.00 each time the customers request a change in the intraLATA PIC.

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III. SCHEDULE OF CHARGES (1) (2) (3) (4)

	Monthly Residential	Rate Business
A. Service Ordering: (5)		
Primary (6)	\$27.00	\$35.00
Transfer of Service	\$ 9.95	\$ 9.95
B. Central Office Access Charge, per access line (5)	\$15.00	\$20.00
C. Trip Charge (5)	\$7.95	\$13.00
D. Maintenance Service Charge:		
First Hour	\$44.95	\$44.95
Each additional ¼ hour	\$14.47	\$14.47
E. Returned Check Charge	\$15.00	\$15.00
F. Install Wiring Charge:		
First Hour	\$44.95	\$44.95
Each additional ¼ hour	\$29.95	\$29.95
G. Institutional Program for Premises Wiring Charge (7)		
Element 1	\$44.95	\$44.95
Element 2	\$14.47	\$14.47
(1) The Company offers to perform repair and maintenance work only during normal working hours from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. All repair and maintenance work performed during other than normal hours at the customer's request shall be provided at the sole discretion of the Company at rates based on costs.		
(2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided. All line connection work requested at the same time for service on one premises will be covered by one service order charge.		

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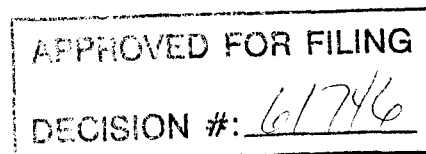
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- (3) Service charges may be required to be paid at the time of application for service.
- (4) Residence or business service furnished by means of a line terminating only in service such as non-button or one-button (nonkey) telephone instruments.
- (5) Service Order, Central Office Access, and Trip Charges apply to activity on network access lines terminating in customer provided equipment.
- (6) Primary Service Ordering Charge, Central Office Access Charge, and Trip Charge will be waived for installing an additional telephone line if the additional line is installed with the initial line.
- (7) Element 1: for the first hour of total time spent by Company employees in related monitoring or participation in acceptance tests and/or in related inspection of customer provided premises wiring for Communications Systems subject to Part 68 of the FCC's regulations, and for administrative expenses including the visit to the customer's premises.
Element 2: for each additional thirty (30) minutes, or fraction thereof, of total time spent by Company employees in performing the related customer premises activities described in Element 1.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES

A. Applications

Special charges may be applied in addition to the usual service connection charges and monthly rates. Special charges apply primarily when unusual investment or expense will be incurred by the Company. Special charges will apply when:

1. conditions require or the customer request the provision of special equipment or unusual or nonstandard methods of plant construction, installation or maintenance or a move of Company facilities;
2. the customer's location requires the use of costly private right-of-way; and
3. the proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

B. Customer Requirements

1. Temporary Construction - The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.
2. The Company shall retain title to all plant constructed, as specified within this tariff, provided wholly or partially at a customer's expense.
3. When attachments are made to poles of other companies, instead of providing construction for which the customer would be charged under the provisions of this section, the customer shall pay the Company's cost for such attachments.
4. The customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

H. LINE EXTENSIONS

A. Conditions for Line Extension Charges

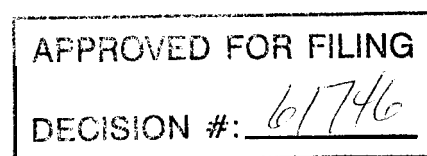
1. Construction Charges for line extensions are applied to applicants with abnormally long extension requirements to prevent unreasonable burdening of the general body of existing subscribers. All line extensions will be owned by the Company.

B. Rules for Line Extension Charges

1. All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Company to the applicant.
2. The Company will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.
3. The construction charge for line extensions is apportioned equally among all applicants of a group.
4. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Company's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Section 6, Rules and Regulations Applying to All Customers' Contracts, Part III, Paragraph F. on Deposits.
5. Payments for line construction are not refundable, and no credit will be allowed for future installations on line extensions constructed under the above regulations.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

II. LINE EXTENSIONS (Continued)

C. Poles on Private Property

The Company will provide the poles on private property which are used in serving an individual customer at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer, in excess of those deemed necessary by the Company, will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Company.

D. Provisions of Private Rights-of-Way

The Company's obligation to provide service through line extension depends entirely on its ability to secure, retain and maintain suitable rights-of-ways without incurring unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private rights-of-way as needed. Any and all private rights-of-way permit requirements and any and all associated costs will be the responsibility of the applicant and must be furnished before a plant extension project begins.

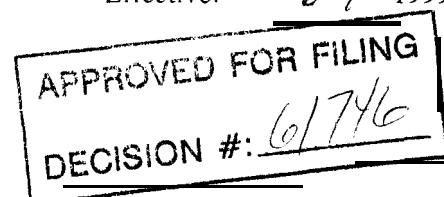
III. SPECIAL CONSTRUCTION

A. Construction on Private Property

1. The Company will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
2. If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the applicant may be required to pay for costs over and above the costs applicable for a normal installation.
3. The customer will provide the Company upon request and without charge written permission for the placement of the Company's facilities on his property.
4. The customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

B. Temporary Service

Where plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

C. Service Provided to Movable Premises

1. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The customer shall place, own and maintain the pole. However, if the customer elects and the Company agrees, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.
2. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

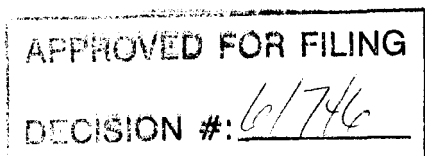
D. Service to Residential and Commercial Developments

The construction charges, allowances and provisions previously specified in this Section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential or commercial real estate development which, in the Company's opinion, are of a promotional or speculative nature, the Company may require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction.

1. The Company and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be recomputed to reflect regular tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Company employees or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.
2. The applicant for telephone service to a development is required to provide the Company, at his own expense, the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

E. Underground Service Connections

When a customer requests that underground service connections be installed instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the customer subsequently requests that facilities be placed underground, the following regulations apply:

1. the customer shall pay the cost on constructing and maintaining underground conduits which will be built according to Company specifications;
2. any ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use;
3. if a customer requests that cable be installed in a trench, the trench shall be constructed and back tilled under the Company's supervision at the customer's expense;
4. the Company will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit. The Company will repair or replace cable in conduit or trench necessitated by damage caused by the customer or his representatives, only at the customer's expense; and
5. the Company may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time of normal replacement, the customer will be responsible for the expense incurred by the Company in making the replacement.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

Iv. SPECIAL SERVICE ARRANGEMENTS

A. General

1. If a customer's requirements cannot be met by regular service arrangements, the Company will provide, where practical, special service arrangements at charges equal to the estimated cost of furnishing such facilities. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.
2. If any type of qualifying special assembly device is subscribed to by more than three (3) customers, the Company may file the offering as a general service offering in the appropriate tariff section.

B. Rates and Charges

1. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangements.
2. Estimated costs, which consist of an estimate of the total cost to the Company of providing the special service arrangement, may include the following:
 - a. cost of maintenance;
 - b. cost of operation;
 - c. depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value;
 - d. general administration expenses, including taxes on the basis of average charges for these items;
 - e. any other item of expense associated with the particular special service arrangement; and
 - f. an amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

B. Rates and Charges (Continued)

3. The estimated installed cost described above will include the costs of equipment and materials provided or used, plus estimated labor costs, including the cost of installation, engineering, supervision, transportation, rights-of-way, in addition to other items chargeable to the capital accounts.
4. Special service arrangement rates are subject to revision depending on changing costs.
5. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.
6. The following rate treatments may be used in connection with charges for special service arrangements:
 - a. monthly rental or termination agreement with or without an installation charge; and
 - b. installation charge only.

V. OTHER REGULATIONS

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, as they now exist, and any revisions, additions or supplements which may be made in the future.

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MISCELLANEOUS SERVICES

I. LISTINGS

A. Primary Listings

When two or more access lines or trunks are consecutively assigned, the first number of the group is considered the primary listing. Where two or more access lines are not consecutively assigned, a primary listing may be made for each line.

B. Regular Extra Listings

1. Usually all extra listings assigned must use the same address and telephone number as the primary listing.
2. In connection with service provided at hotels, motels, retirement homes, or boarding houses, extra listings may be provided in the names of permanent guests or tenants at that location, provided approval is obtained from the hotel or motel involved, without issuing a separate bill.
3. Charges for extra listings begin at the time the listings are posted on information records.
4. Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.
5. Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

Special Types of Extra Listings

1. Duplicate Listings

Duplicate listings, including listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when the Company considers the listing necessary for the proper identification of the customer.

2. Alternate Listings

The listing of an alternate telephone number to be called in case no answer is received is permitted for customers in all classes of service. The consent of the customer in whose name the alternate number and service are provided to is required prior to providing the alternate listing.

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MISCELLANEOUS SERVICES

I. LISTINGS (Continued)

D. Nonpublished Service

1. A listing is nonpublished when a customer requests that no listing be placed in a directory and information records. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to hold the Company harmless from any damages which might result because of the nonpublished listing and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the nonpublished listing.
2. The Company is not liable for damages arising from the publishing of a telephone number that is nonpublished in a telephone directory, refusing to disclose a nonpublished telephone number upon request or disclosing the telephone number of any person. If such numbers should be published in a telephone directory, the Company's liability is limited to a refund of the monthly charges applicable for nonpublished service.
3. A customer residing in an E9-1-1 Service district forfeits the privacy afforded by nonpublished and/or nonlisted telephone service to the extent that the customer's name, telephone number, and address associated with the customer's service location are furnished to the E9-1-1 service administrator, E9-1-1 public safety answering point (PSAP) or E9-1-1 service database.
4. When a call is placed from a telephone number associated with a nonpublished listing, the number may be disclosed if the called party has equipment to display the calling number. Customers may prevent the display of the calling number by activating Caller ID blocking. Caller ID blocking is available, at no charge, in areas where Caller ID disclosure is possible.

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MISCELLANEOUS SERVICES

I. LISTINGS (Continued)

E. Nonlisted Service

A listing is "nonlisted" when the number does not appear in a directory, but may be obtained from the Directory Assistance Operator. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to serve the Company harmless from any damages which might result because of the nonlisted service and to absolve the Company from any responsibility for the failure of the customer to receive telephone calls because of the nonlisted service.

F. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge(1)</u>
Primary Listings		
Residence	No charge	\$8.50
Business	No Charge	\$22.00
Regular Additional Listing		
Residence	\$2.00	\$ 8.50
Business	\$2.00	\$22.00
Nonpublished Service, each		
Residence	\$2.00	\$ 8.50
Business	\$2.00	\$22.00
Nonlisted Service, each		
Residence	\$2.00	\$ 8.50
Business	\$2.00	\$22.00

(1) Nonrecurring charge applies when customer requests changes or additions.

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MISCELLANEOUS SERVICES

II. CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features:
 - a. Auto Redial - This feature enables a user to automatically place a call to the last outgoing call. The last outgoing call is defined as the last number dialed. If the called number is busy, this feature allows a customer to camp on or queue the called party. When an on-hook condition is detected, both numbers will ring to establish the call.
 - b. Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.
 - c. Call Return - Enables a customer to automatically return the last incoming call. If the call back number is busy, this feature allows a user to camp on or queue the called party. When an on-hook condition is detected, both numbers will ring to establish the call.
 - d. Call Waiting - By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This service permits putting the first call on hold so that a second call can be answered.
 - e. Calling Number/Name Delivery (Caller ID) - This feature delivers calling party information to parties being called. Calling party information may indicate the directory number/name of the calling party or may indicate the number/name of the calling party is private or unavailable.
 - f. Cancel Call Waiting - This feature allows a customer with the Call Waiting feature to cancel the operation of Call Waiting for one call. The customer dials the Cancel Call Waiting code and dial tone is heard. Without hanging up, the customer then places the call. During this call only, the Call Waiting feature is inactive. Call Waiting tones will not interrupt this call.

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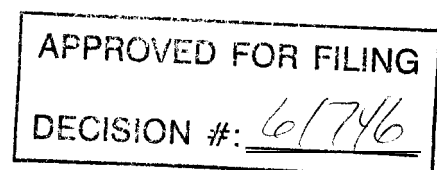
II. CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features: (Continued)
 - g. Customer Originated Call Trace - This feature allows a customer to request an automatic trace of the last incoming call. This provides an easy way to trace obscene, threatening or harassing calls. A Call Trace may be activated at any time during or immediately following the call to be traced.
 - h. Distinctive Call Ringing - This feature allows up to four different telephone numbers to ring at a premises without installing additional local exchange access lines. Incoming calls to each number are identified by different ringing patterns.
 - i. Speed Dial - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. A customer may subscribe to either the 8-number capacity or 30-number capacity on their line.
 - j. Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.
 - k. Voice Mail - Enables a customer to record spoken messages for playing back at a later time when the customer is able to listen to messages. A customer can have a greeting not to exceed 20 seconds. A customer can receive up to 10 messages, each with maximum 1 minute length. The messages are retained in the system for seven (7) days.
 - l. Wake-Up Service - Enables a customer to designate a wake up time on a daily basis by programming his telephone to ring at a specified time. Tone dialing is required for adequate operation.
2. Custom Calling Services can be provided in connection with individual line residence and business service. Rotary line groups must have all lines in the group equipped. Pay Telephone Service is excluded from this service.

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MISCELLANEOUS SERVICES

II. CUSTOM CALLING SERVICES (Continued)

B. Caller ID Service General Regulations

1. Any Great West Services Ltd. calling party may prevent the delivery of their Calling Party Number (CPN) and Calling Party Name (CNAM) to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activates per-call blocking. Per-call blocking is available at no charge.

If a calling party activates blocking, the CPN and CNAM will not be transmitted across the line. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block number/name delivery.

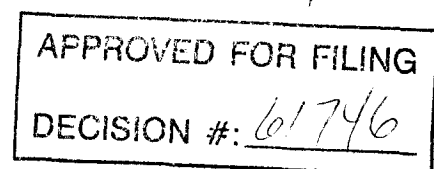
Per-line blocking will be offered at no charge to a particular customer upon the customer's request. Customers who request per-line blocking also have the ability to unblock their line on a per-call basis by dialing an access code (*82 or 1182) immediately prior to placing the call. The *82 (or 1182) access code deactivates per-line blocking and delivers the CPN and CNAM for that call. Per-line blocking is automatically reactivated when the customer terminates the call.

The blocking of CPN and CNAM will not be provided on calls originating from pay telephone services.

2. Caller ID Service will be provided in connection with individual and multiline residence and business lines. Although this service is available on line-side PBX trunk connections, it is not available on trunk-side PBX connections, such as DID. In addition Pay Telephone Service is excluded from this tariff offering.
3. Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID or not, has per-call blocking capability, unless that customer is calling from a pay telephone service.

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MISCELLANEOUS SERVICES

II. CUSTOM CALLING SERVICES (Continued)

B. Caller ID Service General Regulations (Continued)

4. Great West Services Ltd. shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number and/or name which the calling party has requested to be omitted from the telephone directory or the disclosing of such telephone number and/or name to any person.

Great West Services Ltd. shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number and/or name which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing or misleading for any reason.

Great West Services Ltd. shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed on to the telecommunication utility by Great West Services Ltd.

5. A person may not use Caller ID service to compile and sell specific local call information without the affirmative consent or approval of the originating telephone customer. This restriction does not prohibit the Caller ID subscriber from:
- a. verifying network performance or testing the provision of caller identification service;
 - b. compiling, using, and disclosing aggregate Caller ID information; or
 - c. complying with applicable law or legal process.

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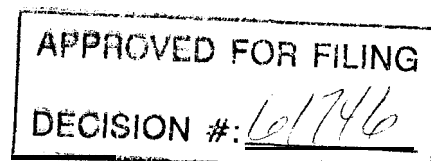
II. CUSTOM CALLING SERVICES (Continued)

C. Caller ID Service Feature Interactions

1. Caller ID information will not be displayed under the following conditions:
 - a. If the called party is off-hook.
 - b. If the called party answers during the first ring interval.
2. Caller ID is not available with services based on distinctive ringing which have a silent interval length insufficient for CPN/CNAM transmission.
3. Identification of specific stations or extensions served by customer premise equipment is not possible. The main directory number/name associated with the customer premise equipment will be displayed.
4. Caller ID is only available where facilities permit and will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.
5. When Caller ID service is provided in connection with line-side PBX trunk connections, Great West Services Ltd. makes no guarantee that the calling party information will be delivered in a manner such that the customer's equipment will be able to transmit that information to the stations or extensions serviced by the customer premise equipment. Customers subscribing to Caller ID services in conjunction with line-side PBX connections are responsible for the provision of compatible customer premise equipment which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with Caller ID Service on line-side PBX connections will be the responsibility of the customer. Great West Services Ltd. assumes no liability and will be held harmless for any damage to the customer's equipment due solely to the transmission of the calling party information or for any incompatibility of the customer's equipment to perform satisfactorily with the information transmitted.

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MISCELLANEOUS SERVICES

II. CUSTOM CALLING SERVICES (Continued)

D. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated.

	<u>Monthly Rate (1) (2) (3)</u>		
	<u>Residential</u>	<u>Business</u>	
Auto Redial	\$2.50	\$ 3.00	
Call Forwarding	\$2.50	\$ 3.00	
Call Return	\$2.50	\$ 3.00	
Call Waiting/Cancel Call Waiting	\$2.50	\$ 3.00	
Calling Number/Name Delivery (Caller ID) (4)	\$5.95	\$ 7.50	
Customer Originated Call Trace	\$6.00	\$ 8.00	
Distinctive Call Ringing with two numbers	\$2.95	\$ 5.00	
Distinctive Call Ringing with three numbers	\$5.90	\$ 9.00	
Distinctive Call Ringing with four numbers	\$8.85	\$12.00	
Speed Dial (8 Number)	\$2.50	\$ 3.00	
Speed Dial (30 Number)	\$5.00	\$ 3.00	
Three-Way Calling	\$2.50	\$3.00	
Voice Mail	\$6.95	\$10.00	
Wake-Up Service	\$2.50	\$3.00	

- (1) Each feature - except Caller ID, Voice Mail, and Distinctive Ringing - can be added to an additional line for a monthly rate of \$1 .00.
- (2) Applicable non-recurring charges for each custom calling feature installed, except Voice Mail, are \$4.95 for residential class and \$5.00 for business class. A maximum charge of \$9.90 for residential class and \$10.00 for business class will apply for two or more calling features per request per line. The applicable non-recurring charge for Voice Mail is \$15.00. If Custom Calling Services are installed at the time of initial installation, no additional nonrecurring charge is applicable.
- (3) Business customers can purchase any two or more features for \$2.50 each or four features for a total of \$8.00. These specials exclude Caller ID, Voice Mail, and Distinctive Ringing features.
- (4) Includes Basic Box

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MISCELLANEOUS SERVICES

III. TOLL RESTRICTION

A. General

Toll Restriction is an arrangement that prevents the origination of toll calls from an access line. This arrangement denies all calls starting with the digit "1" and toll calls as follows:

- a. all calls starting with "1" are blocked at the serving central office.
- b. for all calls dialed "0", "0+", or "00", the operator is signalled not to complete any toll calls that would be charged to the customer's telephone number.
2. All local calls to telephone numbers such as repair service and public emergency number (i.e. 911) will be permitted from the access line.
3. All local calls to directory assistance will be permitted, except those that require 1+ dialing.
4. This service will not block all extra charges a customer might incur, such as collect calls and/or long distance calls placed by dialing digits other than "1" or "0" (i.e. 976, if available).
5. The customer accepts full responsibility for denial of access to the toll network.
6. The customer accepts full responsibility for collect calls and/or long distance calls placed by dialing digits other than "1" or "0".
7. The customer holds the Company harmless from any and all liabilities and/or damages which may be alleged or incurred by toll restriction, collect calls, and/or long distance calls placed by dialing digits other than "1" or "0".
8. The Company will take all steps it can to implement the blockage of "0", "0+", and "00" sent paid toll calls. However, this service requires implementation in the toll center of other local and long distance companies. If any of these toll centers do not recognize toll blocking procedures as outlined herein, charges for operator calls may appear on the customer's bill. A credit will be issued for any such calls, upon notification by the customer.
9. This service is available only where facilities permit.

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III. TOLL RESTRICTION (Continued)

B. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Residence, per line	\$ 1.95	\$4.95
Business, per line or trunk arranged	\$14.95	\$5.00

IV. PREPAID CALLING CARD SERVICE

A. General

1. Prepaid Calling Card Service is applicable to all Interstate IntraLATA calls and it allows customers to purchase Prepaid Calling Cards, in varying dollar denomination values, that can be used to place toll calls.
2. Prepaid Calling Card Service is accessed by dialing a designated 1-800 or 1-888 number, entering a security code, and the destination telephone number. The value of the Prepaid Calling Card will decrease automatically during the call at the established rate per minute. The call will be terminated when the value of the card is exhausted.

B. Rules and Regulations

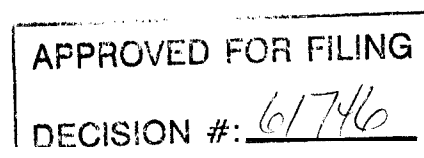
1. The Prepaid Calling Card can be used from any telephone in North American Numbering Plan area. Calls to Directory Assistance, any operator service, or special telephone numbers such as 500 numbers, 700 numbers, 1-800 or 1-888 numbers, 900 numbers, etc. will not be completed using the Company's Prepaid Calling Card.

C. Rates and Charges

Market-based rates will be applicable when the service is ordered.

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MISCELLANEOUS SERVICES

V. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining directory information.
2. A customer request for directory assistance is any call to a directory assistance attendant.
3. The rates set forth below apply to calls from customers whose request for directory information are handled by the Company's Directory Assistance Provider, U S West.
4. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.
5. Charges for Directory Assistance Service are not applicable to calls placed from hospitals or from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via completion of an exemption form supplied by the Company and the Company's acceptance of that form.

B. Rates and Charges

1. For customer direct dialed calls to the directory assistance attendant and calls connected to Local Directory Assistance by the '0' operator, a charge of \$0.30 per call is applicable.
2. Where the customer places a call to the directory assistance attendant via an operator, or had directory assistance charges billed to a calling card or to a telephone number other than the originating number, the charge for each call (maximum of two requests per call) is \$0.60.

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MISCELLANEOUS SERVICES

Iv. DIRECTORY ASSISTANCE CALL COMPLETION

A. General

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance (DA) operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company calling card, billing to a third number, or collect.

Where facilities permit, DACC will be offered to all classes of service with the following exception:

1. Call completion is not available from pay telephones.
2. Call completion is not available from Hotels

B. Description of Service

The three types of DACC offered are as follows:

1. Fully-Automated DACC - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-Tone telephone when prompted by the DACC announcement.
2. Semi-Automated DACC - The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
3. Person-to-Person DACC - The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

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MISCELLANEOUS SERVICES

VI. DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

C. Allowances

There are no allowances for DACC.

D. Exemptions

1. For local calls, charges for DACC are not applicable to calls placed by those customers whose physical, visual or reading handicaps prevent them from using the telephone directory.
2. For intraLATA calls, the rate for fully-automated DACC and the appropriate long distance message charges will apply to calls placed by customers described above.

E. Rates and Charges (1)

The rates and charges set forth below for DACC are in addition to the Directory Assistance rate, as well as the Long Distance Message Telecommunications Service usage rates, or local message rates, if applicable.

<u>Directory Assistance Call Completion</u>	<u>Per Call Rate</u>
Fully-Automated DACC	
▪ Sent-Paid, NonCoin	\$0.30
▪ Telecommunications Company Calling Card	\$0.30
▪ Collect, or Bill to Third Number	\$1.00
Semi-Automated DACC	
- Sent-Paid or Telecommunications Company Calling Card	\$0.60
- Collect. or Bill to Third Number	\$1.20
Person-to-Person DACC	\$2.60

- (1) There is no charge if the called number is busy or there is no answer.

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MISCELLANEOUS SERVICES

VII. ACCESS TO 900/976 NUMBERS

A. General

1. Access to 900/976 Numbers enables a customer to reach certain outgoing local and long-distance calls from their exchange access line by dialing numbers preceded by 1+900 or 976. These calls are also referred to as pay-per-call information services.
2. This service is provided where facilities are available.
3. Access to 900/976 Numbers service is offered only in conjunction with Residence and Business exchange access line or trunk service.
4. The minimum contract period for this service is one month.
5. With the exception of disconnection of local exchange service, the General Rules and Regulations of the Company regarding payment for services, as outlined in this tariff, apply Access to 900/976 Numbers service.
6. The Company shall be held harmless from any and all losses resulting from the blocking of pay-per-call information services.

B. Mandatory Call Blocking

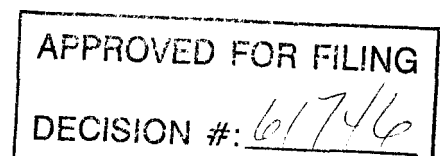
The Company may elect to block access to pay-per-call information services from a subscriber's line if charges for 1+900 and/or 976 services originating from the customer's line are not paid. The Company will use its normal billing and collection investigation procedures for toll to determine if mandatory blocking is necessary.

C. Rates and Charges

The Company requires a \$50.00 deposit for having access to 900/976 numbers.

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MISCELLANEOUS SERVICES

VIII. VACATION SERVICE

A. General

- (1) Vacation Service provides for temporary discontinuance of service at the customer's request without termination of the contract. Temporary suspension of service may begin on any day of the month, except on Sundays and holidays, provided sufficient notice is given to the Company. Upon sufficient notice from the customer, service will be restored during day hours except on Sundays or holidays. There is no charge for restoration of service.
- (2) Bills are rendered at the reduced rate on regular billing dates during the vacation period and are to be paid in accordance with the regular collection practices of the Company. Where the suspension period covers less than one month, the applicable rates and charges are prorated.
- (3) Neither inward nor outward calling is provided during periods of suspension.
- (4) At the request of the customer, calling parties are advised of the telephone number of a station designated by the customer at which the customer may be reached or the customers's calls are received. In view of the possibility of errors, arrangements for advising calling parties of the telephone number or a station at which the customer may be reached or the customer's calls are received are made with the understanding that the customer assumes all risks in connection therewith, and that no liability attaches to the Company by reason of failure to complete a particular call.
- (5) Vacation Service rates do NOT apply to Pay Telephone Access Service

B. Rates and Charges (1)

The monthly rate during the period of vacation service will be 25% of regular monthly local service rates, including the rates for all associated miscellaneous services except directory advertising which will continue at full rate.

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- (1) Applicable Service Charges are set forth in Section 2 of this Tariff.

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MISCELLANEOUS SERVICES

IX. LINE STATUS VERIFICATION

A. General

1. Line Status Verification is a service where an operator determines the condition of an access line that a customer requests to be checked.
2. This service is provided where facilities exist for line status through an operator.
3. No request will be processed on a collect, or reversal of charges, or person-to-person basis.
4. The rate for Line Status Verification applies to calls from customers who request operator assistance in determining the status of a line except for calls to and from authorized emergency agencies (i.e. police, fire, and ambulance). Agencies that are not obvious emergency agencies may apply to the Company for an exemption so that the charge for Line Status Verification is not applicable.

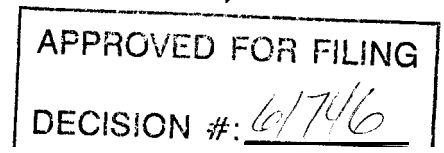
B. Rates and Charges

Monthly Rate (1)

Line Status Verification, per occurrence \$1.35

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MISCELLANEOUS SERVICES

X. BUSY LINE INTERRUPT

A. General

1. Busy Line Interrupt is a service where an operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.
2. Except in the case of an emergency for Busy Line Interrupt, no request will be processed on a collect, or reversal of charges, or person-to-person basis.
(1)

In case of an emergency, the caller will initially be asked to bill the charge in the traditional manner (deposit the appropriate charge or billed to the originating number). If these billing arrangements are not acceptable, the operator will then suggest billing with a telephone calling card or on a third number basis. In the event the caller is unable to satisfy payment in any of these ways, the charge will be billed on a collect basis but only after the appropriate rate has been relayed to the accepting party and verification of acceptance of the charges has been obtained.

3. The rate for Busy Line Interrupt applies to calls from customers who request operator assistance in the interruption or attempted interruption of a conversation in progress, except for calls to and from authorized emergency agencies (i.e. police, fire, and ambulance). Agencies that are not obvious emergency agencies may apply to the Company for an exemption so that the charge for Busy Line Interrupt is not applicable.

B. Rates and Charges

Monthly Rate (2)

Busy Line Interrupt	\$2.20
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- (1) In the event the request for the collect billing of emergency Busy Line Interrupt is denied, the potential billed party will not be charged for the emergency Busy Line Interrupt attempt.
- (2) Applicable whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.

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INTERCITY SERVICES

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INTERCITY SERVICES

I. INTRASTATE CARRIER COMMON LINE AND SWITCHED ACCESS SERVICES TARIFF

The Company adopts the rules, rates, and regulations of U S. West Communications Inc.'s Intrastate Access Tariff on file as of the effective date of this tariff. The Company makes itself a party to such rules, rates, and regulations until this adoption is revoked or canceled by the Company.

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INTERCITY SERVICES

II. INTERSTATE CARRIER COMMON LINE AND SWITCHED ACCESS SERVICES TARIFF

The Company adopts the rules, rates, and regulations of National Exchange Carrier Association's (NECA) Interstate Access Tariff on file as of the effective date of this tariff. The Company makes itself a party to such rules, rates, and regulations until this adoption is revoked or canceled by the Company.

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS) TARIFF

A. General

1. Message Telecommunication Service (MTS) applies to all calls made between two or more rate centers, within the same intraLATA or interLATA jurisdictions or Intrastate calls in this State. The rate centers are specific geographic locations from which airline mileage measurements are determined.
2. MTS provides telecommunication beyond the local calling area. MTS charges cover the service furnished between the calling and called stations.
3. The telecommunications network is designed, maintained, and operated to originate and terminate calls between station lines furnished by the Company. However, connections of facilities, equipment and/or communications systems provided by others may be made to the telecommunication network. The Company is not responsible for the through transmission of signals or quality of transmission on such connections. When such connections are made at premises where the customer doesn't originate or terminate calls, the Company may require exchange service to be provided from a central office(s) (CO) different from the CO(s) designated by the Company to serve that premises.
4. Rates for two-point MTS and operator handled surcharges contained in this Section shall also apply to 1-plus local calls which originate from hotels/motels or Pay Phones.

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)

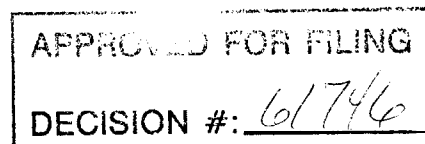
B. Rules and Regulations

1. Liability

- a. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of the unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in 2, 3, and 4, following.
- b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delay, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.
- c. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims of infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- d. When the lines of other telephone companies or of Intercity Carriers are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other Company or carrier.

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INTERCITY SERVICES

**III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)**

B. Rules and Regulations (Continued)

2. Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this Tariff.

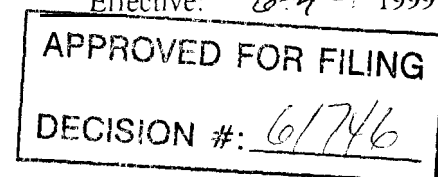
3. Abuse and Fraudulent Use

The service is subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- b. The obtaining, or attempting to obtain, or assisted another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;
- c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- d. The use of profane or obscene language;
- e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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INTERCITY SERVICES

**III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)**

B. Rules and Regulation (Continued)

4. Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

5. Obligations of the Customer

- a. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- b. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

6. Application of Rates

MTS rates for direct distance dialed calls are billed on a flat, per-minute basis, to all classes of customers, at any time of day, for connections of one-minute or any fraction thereof.

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INTERCITY SERVICES

**III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)**

B. Rules and Regulations (Continued)

7. Operator Assisted Calls

The rates and charges for operator assisted Intrastate calls handled by the Company include an operator surcharge applicable on each billed Intrastate message and the measured usage charges.

The measured usage charges apply to all Operator Assisted Calls and to Customer Dialed or Operator Assisted Credit Card Calls. The measured usage charges are applied uniformly to residence and business customers as described in Section 8(C) following.

a. Operator Assisted Surcharges

The applicable Operator Assisted Surcharge is assessed on the initial one minute rate period for each Intrastate billed Operator Assisted call (except Directory Assistance). The service charge rate does not vary based on mileage bands nor the rate period.

(1) Operator Dialed Calls - charge per each call placed by an operator. Includes Third Number Billed, which allows a call to be billed to a station other than the calling or called station; and Collect Calls, which allows a call to be billed to the called station, if accepted by the called party. Also includes Operator Dialed Calls billed to a Credit Card.

(2) Operator Station - surcharge applies when calls are completed with the assistance of an operator. This includes Sent - Paid Coin.

(3) Person to Person - allows the person originating the call to specify the party to be reached.

(4) Operator Access Surcharge - operator is asked to connect to another operator.

b. The following time-of-day description applies to Operator Assisted Calls:

Monday-Sunday:

Day Rate Applicable -8:00 am to 5:00 pm
Evening Rate Applicable -5:00 pm to 11:00 pm (1)
Night Rate Applicable -11:00 pm to 8:00 am (1)

(1) Up to but not including

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)

B. Rules and Regulations (Continued)

8. 800 Traveler's Card (Long Distance Credit Card)

Upon application and at the Company's satisfaction as to the credit worthiness of a Customer, the Customer may be issued a 1-800 Based Traveler's Card. Upon use of the Authorization Code issued with the 800 Traveler's Card, the Customer will access the service.

It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

Calls made using the 800 Travel Card will be assessed a per call surcharge as described below.

- a. 800 Travel Card Surcharges - Intrastate calls made with the Travel Card will be subject to the following per call surcharges.

Per Call Surcharge \$ 0.80

The Company will pass on to the customer any paystation surcharges imposed by the regulatory authority.

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS) TARIFF (Continued)

B. Rules and Regulations (Continued)

9. "800/888" Service (Toll Free to Caller)

a. Description of Service

Great West Services Ltd. "800/888" Service is a common-line inward telecommunications service allowing a station to receive long distance calls without charge to the caller.

b. Rates and Charges

There is a monthly subscription charge, as well as per-minute usage charges for all calls received. For an additional charge, customers can receive a monthly message detail listing all telephone calls received.

(1) Recurring Subscription Charge

\$ 5.00 per month - Subject to waiver during special sales promotions.

(2) Usage Charges

\$ 0.30 per minute

The Company will pass on to the customer any paystation surcharges imposed by the regulatory authority.

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INTERCITY SERVICES

III. **LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)**
TARIFF (Continued)

C. **Rates and Charges (1)**

1. Measured Usage Charges

a. Direct Distance Dialed Calls - Residence

<u>Rate Period</u>	Rate (per minute)
All (1)	\$0.13

b. Direct Distance Dialed Calls - Business

<u>Period</u>	Rate (per minute)
All	\$0.13

2. Operator Assisted Calls

Operator dialed surcharge: \$1.00

Operator Surcharge: \$ 2.35

Operator Assisted Day Rates:

<u>Mileage Limit</u>	<u>Initial Period Rate</u>	<u>Unit</u>	<u>Overtime Period Rate</u>	<u>Unit</u>
17	\$ 2.49250	60 sec	\$ 0.11250	60 sec
22	\$ 2.56000	60 sec	\$ 0.16500	60 sec
28	\$ 2.63900	60 sec	\$ 0.25150	60 sec
34	\$2. 65000	60 sec	\$ 0.27000	60 sec
41	\$ 2.68250	60 sec	\$ 0.31500	60 sec
51	\$ 2.68250	60 sec	\$ 0.31500	60 sec
66	\$ 2.68250	60 sec	\$ 0.31500	60 sec
81	\$ 2.71750	60 sec	\$ 0.35000	60 sec
105	\$ 2.71750	60 sec	\$ 0.35000	60 sec
124	\$ 2.71750	60 sec	\$ 0.33500	60 sec
292	\$ 2.76250	60 sec	\$ 0.38500	60 sec
999	\$ 2.77000	60 sec	\$ 0.40250	60 sec

(1) All calls except Hawaii, Alaska and International.

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF(Continued)

C. Rates and Charges (1) (Continued)

2. Operator Assisted Calls (Continued)

Operator Surcharge: \$ 2.35

Operator Assisted Evening Rates:

Mileage Limit	Initial Period Rate	unit	Overtime Period Rate	Unit
17				
22	\$2.50750 \$ 2.45150	00 sec	\$0.12400	00 sec
28	\$2.56000	60 sec	\$ 0.18400	60 sec
34	\$ 2.56000	60 sec	\$ 0.20250	60 sec
41	\$ 2.60500	60 sec	\$ 0.25500	60 sec
51				
66	\$ 2.60500	00 sec	\$0.25500 \$ 0.25500	00 sec
81	\$ 2.60500			
105	\$ 2.62000	00 sec	\$0.27000	00 sec
124	\$ 2.64000	60 sec	\$ 0.28000	60 sec
292	\$ 2.66000	60 sec	\$ 0.29000	60 sec
999	\$2.68000	60 sec	\$ 0.31000	60 sec

Operator Surcharge: \$2.35

Operator Assisted Night Rates:

Mileage Limit	Initial Period Rate	Unit	Overtime Period Rate	Unit
17	\$ 2.43000	60 sec	\$0.06750	60 sec
22	\$ 2.47000	60 sec	\$0.09750	60 sec
28	\$ 2.52650	60 sec	\$ 0.15000	60 sec
34	\$ 2.53000	60 sec	\$ 0.16500	60 sec
41	\$ 2.56000	60 sec	\$ 0.18000	60 sec
51	\$ 2.57500	60 sec	\$0.22500	60 sec
66	\$ 2.60150	60 sec	\$0.24750	60 sec
81	\$ 2.60150	60 sec	\$0.24750	60 sec
105	\$ 2.60500	60 sec	\$0.24750	60 sec
124	\$ 2.62000	60 sec	\$0.25000	60 sec
292	\$2.63000	60 sec	\$0.27000	60 sec
999	\$2.66000	60 sec	\$0.29000	60 sec

(1) All calls except Hawaii, Alaska and International

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)

C. Rates and Charges (Continued)

2. Operator Assisted Calls (Continued)

Operator Surcharge: \$4.50

Person to Person Day Rates:

Mileage Limit	Initial Period Rate	Overtime Period Unit	Rate	unit
			\$0.13250	
17	\$ 4.65250	60 sec	\$ 0.18500	60 sec
22	\$ 4.72000	60 sec	\$ 0.18500	60 sec
28	\$ 4.79900	60 sec	0.27150	60 sec
34	\$ 4.81000			
41	\$ 4.83250	60 sec	\$0.31500	60 sec
51	\$ 4.83250	60 sec	\$0.31500	60 sec
66	\$ 4.83250	60 sec	\$0.35000	60 sec
81	\$ 4.86750	60 sec	\$ 0.35000	60 sec
105	\$ 4.86750	60 sec	\$ 0.35000	60 sec
124	\$ 4.86750	60 sec	\$ 0.35000	60 sec
292	\$ 4.90250	60 sec	\$0.38500	60 sec
999	\$ 4.92000	60 sec	\$ 0.40250	60 sec

Operator Surcharge: \$4.50

Person to Person Evening Rates:

Mileage Limit	Initial Period Rate	Overtime Period Unit	Rate	Unit
17	\$ 4.61150	60 sec	\$ 0.10250	60 sec
22	\$ 4.66750	60 sec	\$ 0.14400	60 sec
28	\$ 4.72000	60 sec	\$ 0.20400	60 sec
34	\$ 4.72000	60 sec	\$ 0.21250	60 sec
41	\$ 4.76500	60 sec	\$ 0.26500	60 sec
51	\$ 4.76500	60 sec	\$ 0.26500	60 sec
66	\$ 4.76500	60 sec	\$ 0.26500	60 sec
81	\$ 4.76500	60 sec	\$ 0.26500	60 sec
105	\$ 4.78000	60 sec	\$ 0.28000	60 sec
124	\$ 4.82000	60 sec	\$0.31750	60 sec
292	\$ 4.83500	60 sec	\$ 0.33000	60 sec
999	\$ 4.84000	60 sec	\$ 0.33250	60 sec

(1) All calls except Hawaii, Alaska and International

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INTERCITY SERVICES

IV. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)

C. Rates and Charges (Continued)

2. Operator Assisted Calls (Continued)

Operator Surcharge: \$4.50

Person to Person Night Rates:

Mileage Limit	Initial Period Rate	Unit	Overtime Period Rate	Unit
17	\$ 4.59200	60 sec	\$0.08750	60 sec
22	\$ 4.63000	60 sec	\$0.11750	60 sec
28	\$ 4.68650	60 sec	\$ 0.17000	60 sec
34	\$ 4.69000	60 sec	\$ 0.18500	60 sec
41	\$ 4.72000	60 sec	\$ 0.20000	60 sec
51	\$ 4.73500	60 sec	\$ 0.23500	60 sec
66	\$ 4.76150	60 sec	\$0.25750	60 sec
81	\$ 4.76150	60 sec	\$0.25750	60 sec
105	\$ 4.76150	60 sec	\$ 0.26200	60 sec
124	\$ 4.77000	60 sec	\$0.26750	60 sec
292	\$ 4.78000	60 sec	\$0.27750	60 sec
999	\$4.79000	60 sec	\$0.28750	60 sec

Operator Surcharge: \$1.00

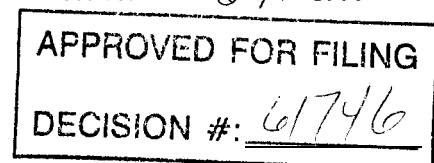
Credit Card Day Rates:

Mileage Limit	Initial Period Rate	Unit	Overtime Period Rate	unit
17	\$ 1.15250	60 sec	\$0.13250	60 sec
22	\$ 1.22000	60 sec	\$ 0.18500	60 sec
28	\$ 1.29900	60 sec	\$0.27150	60 sec
34	\$ 1.31000	60 sec	\$0.29000	60 sec
41	\$ 1.33250	60 sec	\$ 0.31500	60 sec
51	\$ 1.33250	60 sec	\$0.31500	60 sec
66	\$ 1.33250	60 sec	\$0.31500	60 sec
81	\$ 1.36750	60 sec	\$ 0.35000	60 sec
105	\$ 1.36750	60 sec	\$ 0.35000	60 sec
124	\$ 1.36750	60 sec	\$ 0.35000	60 sec
292	\$ 1.40250	60 sec	\$ 0.38500	60 sec
999	\$ 1.42000	60 sec	\$ 0.40250	60 sec

(1) All calls except Hawaii, Alaska and International

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IV. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)

C. Rates and Charges (1) (Continued)

2. Operator Assisted Calls (Continued)

Operator Surcharge: \$1.00

Credit Card Evening Rates:

Mileage Limit	Initial Period Rate	Unit	Overtime Period Rate	unit
17	\$ 1.11150	60 sec	\$ 0.10250	60 sec
22	\$ 1.16750	60 sec	\$ 0.14400	60 sec
28	\$ 1.22000	60 sec	\$ 0.20400	60 sec
34	\$ 1.22000	60 sec	\$ 0.21250	60 sec
41	\$ 1.26500	60 sec	\$ 0.26500	60 sec
51	\$ 1.26500	60 sec	\$ 0.26500	60 sec
66	\$ 1.26500	60 sec	\$ 0.26500	60 sec
81	\$ 1.26500	60 sec	\$ 0.26500	60 sec
105	\$ 1.28000	60 sec	\$ 0.28000	60 sec
124	\$ 1.32000	60 sec	\$ 0.31750	60 sec
292	\$ 1.33500	60 sec	\$ 0.33000	60 sec
999	\$ 1.34000	60 sec	\$ 0.33250	60 sec

Operator Surcharge: \$1.00

Credit Card Night Rates:

Mileage Limit	Initial Period Rate	Unit	Overtime Period Rate	Unit
17		60 sec	\$ 0.08750	60 sec
22	\$ 1.09200			
34	\$ 1.19000	60 sec	\$ 0.11750 \$ 0.17000	60 sec
41	\$ 1.22000	60 sec	\$ 0.20000 0.18500	60 sec
51	\$ 1.23500	60 sec	\$ 0.23500	60 sec
66	\$ 1.26150			
81	\$ 1.26150	60 sec	\$ 0.25750 0.25750	60 sec
105	\$ 1.26500	60 sec	\$ 0.26200	60 sec
124	\$ 1.28000	60 sec	\$ 0.26750	60 sec
292	\$ 1.29000	60 sec	\$ 0.27750	60 sec
999		60 sec	\$ 0.28750	60 sec

(1) All calls except Hawaii, Alaska and International

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INTERCITY SERVICES

**III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)**

D. National Directory Assistance Service

1. Description

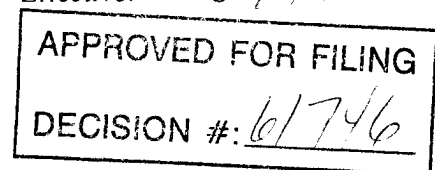
National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

2. Terms and Conditions

- a. There are no call allowances or exemptions for National Directory Assistance customers.
- b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local Directory Assistance service area, the charge in 3, following, applies.
- c. A maximum of two requested telephone numbers are allowed per call.
- d. This service may be alternately billed. Appropriate service charges listed in this tariff apply, in addition to the National Directory Assistance charge.

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INTERCITY SERVICES

III. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (MTS)
TARIFF (Continued)

D. National Directory Assistance Service (Continued)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a payphone.
- b. In locations (including payphones) where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in this tariff, apply in addition to the following Directory Assistance Charge.

	<u>Charge</u>
Each call dialed directly by customer	\$0.85

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INTERCITY SERVICES

Iv. PRIVATE LINE SERVICES

A. General

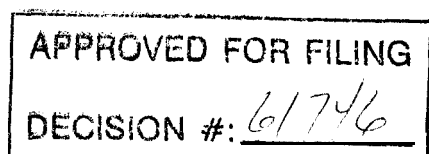
The Company adopts the terms and conditions of the U S West Communications, Inc. Access Service Tariff on file as of the effective date of this tariff for the Private Line Services Service. The Company makes itself a party to such rules and regulations until this adoption is revoked or canceled by the Company.

B. Rates and Charges

Rates are to be determined on an individual contract basis.

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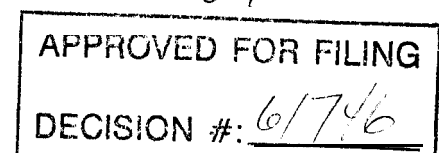
INTERCITY SERVICES

V. OTHER RULES AND REGULATIONS

In addition to the rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 6, are also applicable to any service and facilities provided herein.

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS' CONTRACTS
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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

I. APPLICATION OF TARIFF

The rules and regulations contained in this Section apply to the services and facilities provided by the Company in the State of Arizona. These rules and regulations are in addition to those contained in the Switched and Special Access Service Tariff and the Private Line Services and Channel Services Tariff. When services and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the services or facilities furnished by the Company. Failure on the part of the customer to observe these rules and regulations after due notice of such failure, automatically gives the Company the right to discontinue service to that customer.

- A. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of Companies in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.
- B. Should there be any conflict between this tariff and the Rules and Regulations of the Arizona Corporation Commission (the Commission) which apply to holders of Certificates of Operating Authority, the Commission's rules shall apply unless otherwise established by the courts.

II. AVAILABILITY OF FACILITIES

The Company's obligation to furnish, or continue to furnish, telecommunications service is dependent upon its ability to obtain, retain, and maintain, without unreasonable expense, suitable rights-of-way and facilities, and to provide for the installation of those facilities required to furnish and maintain that service.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION

This part of the Rules and Regulations Section of the tariff provides information to telephone consumers about: resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing, refusal of service, disconnection of service and cancellation of service. The Company relies on principles established by the Arizona Corporation Commission.

A. Resolution of Disputes

Any customer or applicant for service who wishes to dispute any action or determination of the Company under the Company's customer service rules shall be given an opportunity for a supervisory review by the Company.

B. Application for Service

Application for service, or requests from customers for additional service or changes in the grade or class of service, become contracts when received by the Company and are subject to the minimum contract term of one month unless specified otherwise. The Company reserves the right to require application for service to be made in writing on forms supplied by it.

Any general change in rates, rules or regulations modifies the terms of the contract to the extent of such change without further notice. However, if rates are increased, the customer may cancel his contract upon reasonable written notice and upon payment for all service and any contractual liability.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

C. Refusal of Service

The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and the Company-approved rules and regulations on file with the Commission governing the service applied for.

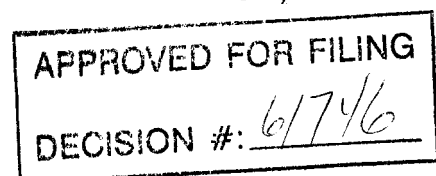
D. Application Of Business Or Residence Rates

1. Business rates apply at the following locations:

- a. in offices, stores, factories, and all other places of a strictly business nature;
- b. in boarding houses (except as noted below), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools, colleges, hospitals, libraries, churches, and other similar institutions, except in churches and lodges as specified below;
- c. at residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household or his guests, or parties calling him can be considered as more of a business than a residential nature. This fact might be indicated by some form of advertising, or when such business use is not typically characteristic of residential telephones usage and occurs during times when, in compliance with the law or established custom, business places are ordinarily closed;
- d. at residential locations where the service is located in a shop, office or other place of business;
- e. in college fraternity houses where the members lodge within the house: and/or
- f. at any location where the location and expected usage of telephone service at that location are indicative of a business, trade or profession.

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APPLYING TO ALL CUSTOMERS' CONTRACTS

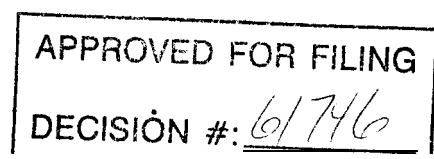
III. CUSTOMER SERVICE AND PROTECTION (Continued)

D. Application of Business or Residence Rates (Continued)

2. Residence rates apply at the following locations:
 - a. in a private residence where business listings are not provided;
 - b. in private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use and which are not advertised as a place of business;
 - c. in the place of residence of a clergyman, physician, nurse or other medical practitioner, provided the office is located in their residence and is not a part of an office building. In any such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply;
 - d. in a private stable or garage when strictly a part of a domestic establishment;
 - e. in churches where the service is not accessible for public use as in a clergyman's study; and/or
 - f. in fire department dormitories or sleeping quarters where the telephone number is not published, and the telephone is not available for use by the general public.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

E. Advance Payments

When making application for service, the applicant may be required to pay, at the time the application is accepted, the service connection charge, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. This provision does not apply if a deposit is collected. In all cases, the regular monthly charges for service are payable as specified in the Telephone Services Tariff. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collecting practices as elsewhere provided in this tariff.

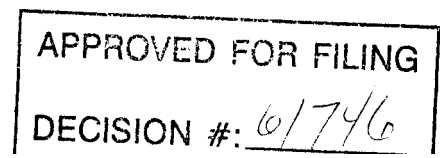
F. Deposits

1. Requirements for Permanent Residential Applicants

- a. The Company may require a residential applicant for service to establish satisfactory credit, but establishment of credit shall not relieve the customer from complying with rules for prompt payment of bills. Credit history shall be applied equally for a reasonable period of time to a spouse or former spouse who shared the service. Credit history maintained by one must be applied equally to the other without modification and without additional qualifications not required of the other.
- b. Subject to the following condition, a residential applicant may not be required to pay a deposit:
 - 1) if the residential applicant has been a customer of any telephone company within the last two years and is not delinquent in payment of any such telephone service account and during the last twelve (12) consecutive months of service did not have more than one occasion in which a bill for such service was paid after becoming delinquent and never had service disconnected for nonpayment;
- c. The Company may require an initial deposit from residential customers if:
 - 1) the customer has on more than one occasion during the last twelve (12) consecutive months of service been delinquent in paying a bill for telephone service; or
 - 2) the customer's service was disconnected for nonpayment.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

F. Deposits (Continued)

2. Requirements for Business Service Customers

If the credit of a business applicant for service has not been satisfactorily established to the Company, the applicant may be required to make a deposit.

3. Reestablishment of Credit

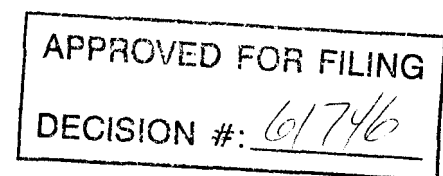
An applicant who had previously been a customer of the Company and whose service had been discontinued for nonpayment of bills shall be required, before service is rendered, to pay all amounts due the Company, or execute a deferred payment agreement, if offered, to reestablish credit.

4. Amount of Deposit for Permanent Residential and Business Service

- a. Initial Deposit - The initial deposit is an amount equivalent to one-sixth ($1/6$) of the estimated annual billings including the charges of interexchange carriers where the Company provides billing for the interexchange carrier.
- b. Additional Deposit Requirements - The Company reserves the right to request additional deposit if needed.
- c. In determining the amount of any deposit permitted in this tariff, no revenue from estimated telephone directory advertising will be used.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

F. Deposits (Continued)

5. Refund of Deposit

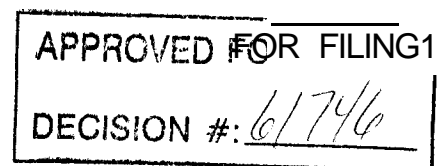
- a. If service is not connected or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless in accordance with these rules.
- b. When the customer has paid bills for service for twelve (12) consecutive residential billings or for twenty-four (24) consecutive business billings without having service disconnected for nonpayment and without having more than two occasions on which a bill was delinquent, and when the customer is not delinquent in the payment of current bills, the Company may refund the deposit to the customer in the form of cash or credit to a customer's bill or void the guarantee. If the customer does not meet these refund criteria, the deposit may be retained.

6. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sum due the Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company (to secure the payment of such bills).

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

G. Billing and Payment For Service

1. The customer is responsible for payment of all charges for services furnished, including charges for service originated or accepted at his access line.

2. Disputed Bills

In the event of a dispute between a customer and the Company over any bill for utility service, the Company shall make an appropriate investigation and report the results to the customer.

3. The customer shall pay all charges for monthly service in advance. Payment is due on or before the due date which is fifteen (15) days after issuance of the bill. The postmark, if any, on the envelope of the bill, or the issuance date on the bill, if there is no postmark on the envelope, shall constitute proof of the date of issuance. If the bill is not paid by the due date, the Company will notify the customer in writing that the account is delinquent. The Company may discontinue service ten (10) days after written notice has been sent to the customer.

4. A one-time penalty not to exceed 4.0% may be made on delinquent bills.

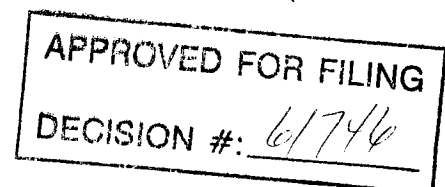
5. Any applicant or one for whom an application is made, owing the Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid before any additional service will be furnished.

6. Adjustments of Charges for Service Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer and remains out of order for twenty-four (24) hours or longer after access to the premises is made available and after the customer reports to the Company that the service is out of order, the Company shall make an appropriate adjustment to the customer's bill.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

HI. CUSTOMER SERVICE AND PROTECTION (Continued)

H. Discontinuance of Service

1. Discontinuance with notice.

Proper notice consists of a separate mailing or hand delivery at least ten (10) days prior to the stated date of disconnection.

Telephone service may be disconnected after proper notice for any of the following reasons:

- a. failure to pay a delinquent account for telephone service;
- b. violations of the Company's rules pertaining to the use of service in a manner which interferes with the service of others or relating to the operation of nonstandard provided equipment, if a reasonable attempt has been made to notify the customer, and the customer has been afforded a reasonable opportunity to remedy the situation;
- c. failure to comply with the Company's deposit arrangements in accordance with Part III. Paragraph F., preceding; and/or
- d. a returned check from the customer.

2. Telephone service may be disconnected without notice under either of the following conditions:

- a. a known dangerous condition exists; and/or
- b. service is connected without authority by a person who has not applied for service or who has reconnected service without authority.

3. Collection costs.

The customer is responsible for all collection costs, including attorney's fees, incurred by the Company as a result of any breach of contract by the customer.

4. Disputes.

In the event of a dispute between a customer and the Company, the Company shall not disconnect service pending completion of a supervisory review of the dispute as provided in Part III. Paragraph A., above.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

I. Cancellation of Application For Basic Service

When the customer cancels an application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

When installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge shall apply.

Where special construction has been started prior to the cancellation, a charge equal to the cost incurred in the special construction, less net salvage, applies. Installation or special construction for a customer is considered to have started when the Company incurs any expense in connection with the installation which would not otherwise have been incurred.

J. Termination of Service

The customer may terminate service prior to the expiration of the initial contract period after giving notice to the Company, and after payment of the termination charges given below, in addition to all charges due for service which has been furnished.

1. In the case of service for which the initial contract period is one month, the charges are due for the balance of the initial month.
2. Service may be terminated after the expiration of the initial contract period after notifying the Company and payment of charges due to the date of termination of the service as provided elsewhere in this tariff.

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APPLYING TO ALL CUSTOMERS' CONTRACTS

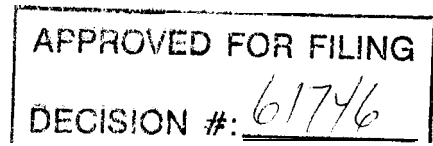
Iv. USE OF SERVICE AND FACILITIES

A. Use of Service

1. The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage, or that of any of his authorized users.
2. Transmitting Messages - The Company does not transmit messages but offers the use of its facilities for communications between its customers.
3. Use of Lines of Other Companies - When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the connecting company.
4. Unauthorized Attachments or Connections - No unauthorized equipment, accessory, apparatus, circuit or device shall be attached to or connected with Company facilities. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service, caused by the use of such attachments or connections and shall be billed for each service call made to his premises because of the use of such attachments or connections.
5. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any Company-owned line or channel with any other communications line or channel of the Company or of any other person.
6. Use of Automatic Dial Announcing Devices
 - a. An automatic dial announcing device is any automatic equipment used for telephone solicitation or collection that:
 - 1) is capable of storing numbers to be called, or has a random or sequential number generator capable of producing numbers to be called; and
 - 2) is capable, alone or in conjunction with other equipment, of conveying a prerecorded or synthesized voice message to the number called.

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APPLYING TO ALL CUSTOMERS'S CONTRACTS

IV. USE OF SERVICE AND FACILITIES- (Continued)

A. Use of Service (Continued)

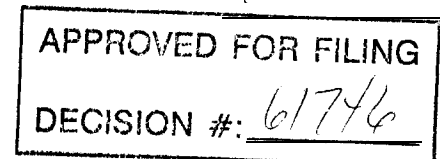
6. Use of Automatic Dial Announcing Devices (Continued)

b. The following requirements are imposed on the user of an automatic dial announcing device:

- 1) the user shall obtain a permit from the Commission and give a copy of such permit to the Company, as written notice specifying the type of device to be connected.
- 2) the device is not used for random number dialing or to dial numbers by successively increasing or decreasing integers;
- 3) the message conveyed by the device, or a message delivered by a human, states the nature of the call and the name, address, and call-back telephone number of the person, company, or organization making the call;
- 4) the device disconnects from the called person's line not later than ten (30) seconds after the called person hangs up;
- 5) no calls shall be made to emergency telephone numbers of hospitals, fire departments, law enforcement offices or other emergency services;
- 6) for calls terminating in the State of Arizona, the device is not to be used to make a call:
 1. on a Sunday before noon or after 9 p.m., or before 9 a.m. or after 9 p.m. on a weekday or a Saturday, when the device is used for solicitation; or
 2. at any hour that collection calls would be prohibited under the Federal Fair Debt Collection Practices Act, 15 United States Code, Section 801 et seq., when the device is used for collection purposes.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

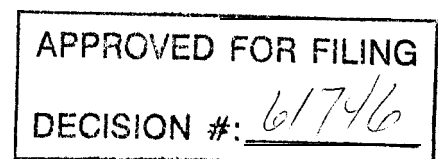
A. Use of Service (Continued)

6. Use of Automatic Dial Announcing Devices (Continued)

- c. **Disconnection** - The Company may disconnect or refuse to connect service to a person using or intending to use an automatic dial announcing device if it determines that the device is not capable of disconnecting from a called party's line as required in this Section or that the device would cause or is causing network harm. The Company shall disconnect service to the person on a determination by the Commission or a court that the person is violating this Section, and may reconnect service to the person only on a determination by the Commission that the person will comply with this Section. The Company shall give written notice, by mail or, hand delivery, if practicable, to the person using the device of its intent to disconnect service not later than the third day before the date of the disconnection, except that if the device is causing network congestion or blockage, the notice may be given by telephone or hand delivery, if practicable, on the day before the date of disconnection.
- d. **Exception** - These provisions do not apply to the use of an automatic dial announcing device to call a person who has given the caller written permission to be called by an automatic dial announcing device. However, the Company may disconnect service to a person using the device if it is causing harm to the network.
- e. **Form and Fee** - Anyone applying for a permit to use one or more automatic dial announcing devices shall use a Commission form and pay a fee of \$500 for each permit issued.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

B. Obligations of Customers

1. Alterations - The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities, and the customer agrees to pay the Company's current costs for such changes.
2. Use of Commercial Power - Unless specifically provided otherwise in this tariff, when commercial power is used for the operation of customer provided premises equipment, the customer provides the necessary power wiring, power outlets and commercial power and assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.
3. The customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Company facilities or equipment provided by other than the Company. Such damages will be the actual cost of the materials and the actual hours required for repair of the damage multiplied by the appropriate labor rate.

Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment.

C. Rights of the Company

1. Work Performed on an Overtime Basis - The charges specified in this Tariff do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge, based on the additional costs involved, applies.
2. Work Interruption - The charges specified in this Tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge, based on the additional costs involved, applies.
3. Ownership - Any facilities on the customer's premises furnished by the Company shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, terminating, inspecting, maintaining or repairing service, and making collections from pay telephones.

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DECISION #: 61746

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

Iv. USE OF SERVICE AND FACILITIES (Continued)

C. Rights of the Company (Continued)

4. Impairment of Telephone Service - When the general telephone service to the public is impaired by a customer's use of telephone service, or service directly incident thereto, the Company shall have the right to require the customer to contract with the Company for such additional facilities as may be necessary in the Company's judgment to remove the cause of said impairment, or if the customer refuses this requirement or will not remedy the situation, to discontinue service completely.
5. Abandonment of Telephone Service - The Company may discontinue service which has been abandoned.
6. Abuse of Telephone Service - After giving the customer a reasonable opportunity to remedy the situation and after giving proper notice, the Company may discontinue service which is used:
 - a. in such a way that interferes with the service of other telephone users;
 - b. for any purpose other than as a means of communication;
 - c. to communicate profane or obscene language;
 - d. for a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another;
 - e. in any fraudulent or unlawful manner;
 - f. in manner which violates any of the Company's lawful regulations; or
 - g. to obtain a customer's listed name, address or telephone number from Directory Assistance for any purpose other than to facilitate the making of a telephone call.
7. Telephone Numbers - The Company reserves the right to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, as reasonably appropriate in the conduct of its business. The customer has no property right in any number or central office designation assigned by the Company.

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RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

Iv. USE OF SERVICE AND FACILITIES (Continued)

D. Liability of the Company

1. Given the customer's exclusive control of his communications over Company-provided facilities, and of the other uses for which Company facilities may be furnished, and because errors incident to the service and the use of facilities are unavoidable, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein.
2. The Company's failure to provide or maintain facilities under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's control, subject to the interruption allowance provisions by this tariff.
3. The Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
4. Defacement of Premises - No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the sole negligence of the Company or its employees.
5. Interruptions of Service In the event a customer's service is interrupted by other than the negligence or willful act of the customer, and it remains out of order for twenty-four (24) hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be the pro rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for telephone service. No allowance for interruption of service will be made for any period in which such service interruption is caused by malfunction or failure of customer-owned equipment.

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RULES AND REGULATIONS

APPLY TO ALL CUSTOMERS' CONTRACTS

IV. USE OF SERVICE AND FACILITIES (Continued)

D. Liability of the Company (Continued)

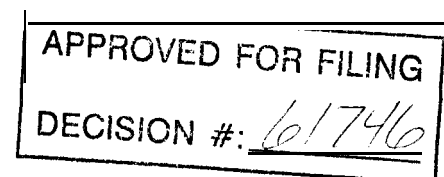
6. Indemnification - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer or by any others, the customer indemnifies and holds harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from:
- a. the use, placement or presence of the Company's facilities on the customer's premises; or
 - b. the use of customer-provided premises equipment, voltages or currents transmitted over the Company's facilities caused by customer-provided premises equipment.

Further, the customer indemnifies and holds harmless the Company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the Company's facilities or the use thereof by the customer; against claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company and apparatus, equipment, and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Company.

7. Liability - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays, or errors, or defects in transmission occurring during provision of telephone service, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or joint user, or which arise from the use of customer-provided premises equipment shall not result in the imposition of any liability whatsoever upon the Company.

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GLOSSARY

The definitions specified herein apply to the intrastate service and facilities furnished by the Company in the State of Texas.

ACCESS LINE

A central office line which provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

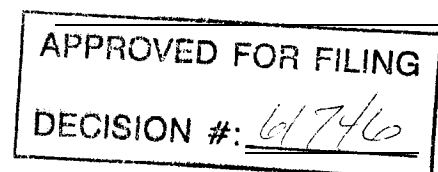
A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1), on whose premises a station of the private line service is located or (2), who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

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GLOSSARY

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

BUSINESS SERVICE

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See Local Service Area.

CANCELLATION CHARGES

A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE AREA

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Company.

CENTRAL OFFICE BUILDING

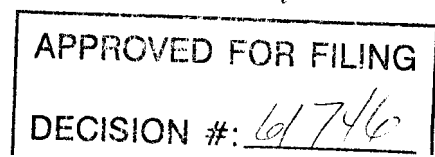
A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

CENTRAL OFFICE LINE

See Access Line.

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GLOSSARY

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, by wire, fiber, radio or a combination thereof; and, provided by use of a single physical facility or route.

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

CLASS OF SERVICE

A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat or message rate).

COMMISSION

The Public Utility Commission of Texas.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to exchange telecommunication service, of 2-way communication.

COMPANY

As used in this tariff, Company is synonymous with Great West Services Ltd.

CONDUIT

A tubular runway for cable facilities.

CONNECTING COMPANY

A corporation, cooperative, association, partnership or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

CONNECTION CHARGE

See Service Charge.

GLOSSARY

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Telephone Services Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

CONTRACT PERIOD

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISES INSIDE WIRE

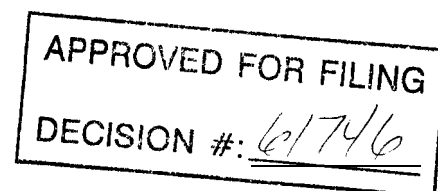
All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises Inside Wire is located on the customer's side of the Company's premises protector. By definition, Customer Premises Inside Wire excludes riser and buried cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

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GLOSSARY

CUSTOMER TROUBLE REPORT

Any oral or written report from a customer or user of telecommunications service received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though it may duplicate each telephone reported in trouble when several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DELINQUENT BILLS

Outstanding account balances which are not paid by the due date.

DEMARCATIION POINT

The point of interconnection between Company communications facilities and the terminal equipment, protective apparatus or wiring at a subscriber's premises. The Demarcation Point is located on the customer's side of the Company's protector or equivalent, where a protector is not used, and consists of a modular jack or equivalent.

DETACHED ACCESS LINE

An additional circuit between two or more buildings located on the same premises, which is connected to an access line either directly or through a switching device which uses Company facilities. The location of the additional circuit or detached access line may be in separate buildings on contiguous property.

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communication path.

DIRECTORY

A book which alphabetically lists each telephone customer with his/her address and telephone number.

DIRECTORY ASSISTANCE SERVICE

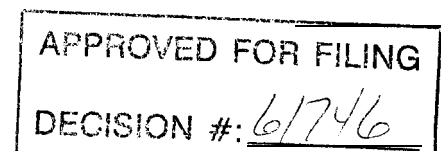
A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are able to ascertain the call number of a desired station.

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GLOSSARY

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement made at the request of the customer or initiated by the Company for violation of tariff regulations by the customer, for a permanent interruption of telephone service. A "final" bill would be rendered showing moneys owed to the Company as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

ENTRANCE FACILITIES

Facilities extending from the point entrance on private property to the premises on which service is furnished.

EXCHANGE

A unit established by the Company for the administration of telecommunications service in a specified area for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE ACCESS LINES

See Access Line.

EXCHANGEAREA

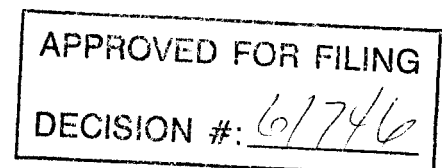
The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE LINE

Any circuit connecting an exchange access line with a central office.

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GLOSSARY

EXCHANGE SERVICE

Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Telephone Services Tariff.

- (a) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- (b) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.
- (c) Pay Telephone Access Service: An exchange access line equipped with an instrument designed and placed for use by the public in general at locations chosen or accepted by the Company.

EXCHANGE SERVICE AREA

The area within which the Company furnishes complete local telephone service at the applicable exchange rates for that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Public Utility Commission of Texas.

FAMILY

A group of two or more persons related by blood, marriage or adoption and residing together. A primary family consists of the head of a household and all (one or more) other person; in the household related to the head. A secondary family comprises two or more persons such as guests, lodgers, or resident employees and their relatives, living in a household or quasi-household (other than the negligible number or such groups among inmates or institutions) and related to each other.

FLAT-RATE SERVICE

A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.

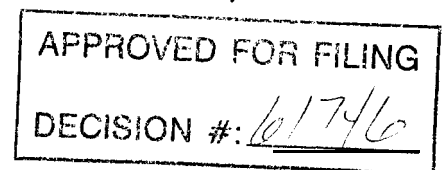
FOREIGN EXCHANGE SERVICE

Exchange Service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

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GLOSSARY

GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary Local Exchange Service.

HARM

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

HOUSEHOLD

A Household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A Household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also the lodgers and employees, if any, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a Household.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

INITIAL NONRECURRING CHARGE (I.N.C.)

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided.

INSTALLATION CHARGE

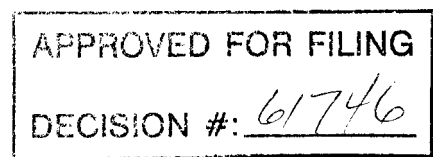
A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to Service Connection Charges.

INTERCEPT SERVICE

A service arrangement provided by the Company whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party is informed by an operator or by a recording that the called telephone number has been disconnected, discontinued, changed to another number, or that calls are received by another telephone.

INTEREXCHANGE PRIVATE LINE

A communication path between two or more exchanges, and not connected for exchange telephone service.



GLOSSARY

INTERFACE

- (a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- (b) The point of interconnection between Company equipment and communications facilities on the premises of the Customer. Also referred to as Demarcation Point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

INTERLATA

Long Distance Message Telecommunications Service where point locations are in a different Local Access and Transport Area (LATA).

INTRALATA

Long Distance Message Telecommunications Service where service point locations are within the same Local Access and Transport Area (LATA).

INTRALATA EQUAL ACCESS

The ability of a caller to complete an intraLATA toll call using his or her provider of choice by dialing 1 or 0 plus an NPA-NXX-XXXX within the LATA.

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "Primary Terminations" in the same exchange.

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

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GLOSSARY

LABELING

Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

LINE

See Access Line.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common, social, economic and miscellaneous purposes.

LOCAL CALLING AREA

See Local Service Area.

LOCAL CHANNEL

Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL EXCHANGE SERVICE

Provides for telephone communication within local service area in accordance with the provisions of the Customer Services Tariff, including the use of exchange facilities required to establish connection between exchange access lines.

LOCAL MESSAGE

A communication between two access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling access line and the called access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

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GLOSSARY

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Facilities furnished by means of wire, fiber, radio or a combination thereof for telecommunications between access lines in different local service areas in accordance with the regulations and system of charges specified by the Company. The toll service charges specified are in payment for all service furnished between the calling and called access lines.

MAINTENANCE SERVICE CHARGE

A charge made by the Company when a service difficulty or trouble report results from customer-provided equipment or facilities.

MESSAGE

A communication between two exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

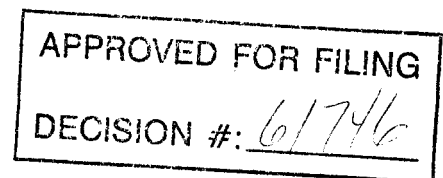
Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

MOBILE TELEPHONE SERVICE

Telecommunications service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established between a wire access line and a mobile or fixed unit or between two mobile or fixed units.

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GLOSSARY

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provisions of network control signaling.

NETWORK INTERFACE

See Interface.

NONLISTED TELEPHONE NUMBER

A telephone number associated with an exchange line which, at the request of the customer, is not listed in a telephone directory but may be obtained from the Directory Assistance Operator.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in a telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NORMAL CENTRAL OFFICE

See Serving Central Office

ONE-PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premises.

OTHER COMMON CARRIER (OCC)

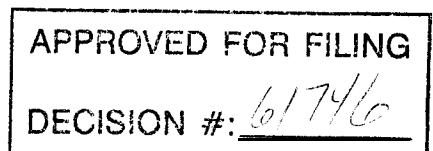
Denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

OTHER COMMON CARRIER TERMINAL LOCATION

A discrete operational and equipment location of the OCC from which the OCC furnishes and administers common carrier communications services to its patrons.

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GLOSSARY

PAY TELEPHONE ACCESS SERVICE

A service offered by the Telephone Company which provides a two-way, or optionally one-way originating-only pay telephone access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface. This service is sold to Pay Telephone Service Providers.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use of another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISES

The same premises consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
- (b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others; and
- (b) the continuous property operated as a single farm whether or not intersected by a public road. In connection with inside moves, the same premises consists of the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Company's premises protector. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

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GLOSSARY

PRIMARY INTEREXCHANGE CARRIER (PIC)

The provider chosen by a customer to carry that customer's toll calls

PRIMARY TERMINATION

Applied to channels which extend beyond the continuous property of a customer or the confines of a single building housing the premises of more than one customer. Also, denotes the first termination of such a channel at a station or PBX on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "Primary Termination." For purpose of this definition, the location of a "Primary Termination" for channel services associated with "Switching System Services" is considered to be at the "Switching System Services" serving central office. When the "Switching System Services" serving central office is not in the same exchange as the main location, the "Mileage Service Area" center for the main location will be used in lieu of the "Switching System Services" serving central office.

PRINCIPAL CENTRAL OFFICE

Refers to the central office in a single office exchange or to that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and interexchange channel mileage.

PRIVATE BRANCH EXCHANGE (PBX)

An arrangement of equipment situated on a customer's premises, consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The PBX provides for intercommunications between these telephones for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a Private Branch Exchange System with a central office for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PRIVATE LINE SERVICE

The channels furnished to a customer for communication between specified locations.

PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

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GLOSSARY

PUBLIC TELEPHONE

An exchange access line with a coin collecting instrument installed, at the Company's initiative or option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of the FCC Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the FCC Rules and Regulations.

RESIDENCE EXCHANGE ACCESS LINE

An exchange access line used to provide exchange telephone service to a residence customer.

RESIDENTIAL SERVICE

Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes.

ROTARY LINE SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

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SAME BUILDING

See Building.

SERVICE CALL

A visit to a customer's premises in connection with a service difficulty. See also Maintenance Service Charge.

SERVICE CHARGES

A nonrecurring charge applying to the provisions of telephone service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

SPECIAL ACCESS

Special access provides a transmission path to connect CDLs (Customer Designated Location) within a LATA for Intrastate Telecommunications. Special access can be provided in either analog or digital format.

SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

SUPERSEDURE OF SERVICE

The immediate assumption of service provided to a customer discontinuing service by a qualified applicant who is to take the service at the same premises. Supersedure of service is predicated upon the customer and the applicant giving written notice to the Company and the payment of outstanding charges against the service.

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SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

TARIFF

The schedule of the Company containing all rates, and charges stated separately by type or kind of service and the customer class, and the rules and regulations of the Company stated separately by type or kind of service and the customer class as filed with the Public Utility Commission of Texas.

TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this tariff.

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation".

TELEPHONE OR TELECOMMUNICATIONS NETWORK

The local telephone exchange and long distance message telecommunications facilities, or network; both inter and intrastate.

TEMPORARY DISCONNECTION

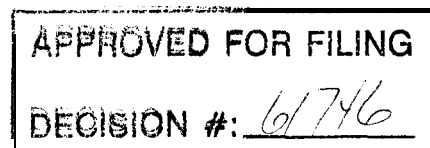
See Suspension of Service.

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

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GLOSSARY

TERMINATION AGREEMENT

An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligation for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company, under its regulations concerning cancellation for cause.

TOLL MESSAGE

A communication between two exchange access lines, with the called access line being outside of the local or service area of the calling access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

That part of the total telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

TONE DIALING SERVICE

A classification of exchange service whereby calls are originated through the use of tone dial instruments in lieu of a rotary dial instrument.

TRUNK

A telephone communication path connecting a central office and customer premises equipment, used in the establishment of end-to-end service.

TWO-PIC EQUAL ACCESS

A method that allows a telephone subscriber to select one carrier for all 1 + and 0+ interLATA calls and the same or a different carrier for all 1 + and 0+ intraLATA calls.

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UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls.

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